

# **Tax Credits – the tricky bits**

## **Aim and objectives**

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To raise awareness of Tax Credits problem areas, to inform participants how to help clients manage their claims and to minimise Tax Credit over or under payments. Delegates must have completed the relevant Cit A benefit basic understanding of the Tax Credits system.

### **Objectives**

By the end of the course delegates will have a better understanding of:

- The problem areas of both Child and Working Tax Credits
- How over and underpayments occur and how to minimise the risk
- How to challenge a negative Tax Credit decision and which decisions are appealable
- What to do when faced with a recoverable overpayment
- The possible impact of the proposed changes
- Where to get further help and support on Tax Credits