

# Surrey Welfare Rights Unit Training

## **Introduction to Welfare Benefits**

Tuesday 1 and Wednesday 2 November 2011      10 – 4pm both days  
Runnymede Centre

This 2-day course is an excellent introduction for new staff, volunteers or those who have changed roles to now include benefits advice. The course has lots of practical case studies, exercises and discussion as well as all the foundation information you need about the social security scheme.

## **Challenging Decisions**

Wednesday 30 November 2011      10 – 4pm      Godalming Baptist Centre

If you deal with sick or disabled clients who have received decisions that appear to be incorrect, then this course is for you. This course is designed to help you to have the skills and confidence to offer greater support, advice, and possible representation. The course will focus on Employment and Support Allowance and Disability Living Allowance challenges. The course is for experienced advisers

## **Benefits for Disabled People**

Tuesday 6 December 2011      10 – 4pm      Runnymede Centre

Disability benefits are probably one of the more complex areas of the benefits system. If you support disabled people you will know that higher poverty exists in this client group. This course will enable you to understand what benefits can be claimed, how they interact together and what techniques can be used to maximise positive outcomes for your clients.

## **Benefits Update**

Monday 30 January 2012      10 – 4pm      Godalming Baptist Centre

This course is for experienced advisers who need to catch up with the significant number of benefit announcements since the election. The course will look at the potential problem areas for clients and provide opportunity for delegates to discuss and work through what their service needs to be doing in order to support vulnerable citizens over the coming months and years.

## **Employment and Support Allowance - Update and Problems**

Wednesday 8 Feb 2012

10 - 4pm

Maybury Centre, Woking

This one-day course is for staff and volunteers who are already dealing with ESA queries. Two years after the introduction of ESA, this course will update you on the claims process, who is entitled, where problems are arising and, in particular, how to challenge negative decisions. The course will also cover the changes to the Work Capability Assessment and current migration of incapacity claimants onto ESA.

## **Work and Benefits**

Friday 24 February 2012

10 – 4 pm

Runnymede Centre

If you support people into work or if your role involves helping clients understand the impact on their household income if they take up paid employment, then this course is for you. Social security entitlement can change dramatically when someone moves into work. This course will help you understand what financial support can be claimed including Working Tax Credit, benefit run-ons and linking rules.

## **Introduction to Welfare Benefits**

Wednesday 21 and Thursday 22 March 2012

10 – 4pm both days

White Lodge Centre, Chertsey

This 2-day course is an excellent introduction for new staff, volunteers or those who have changed roles to now include benefits advice. The course has lots of practical case studies, exercises and discussion as well as all the foundation information you need about the social security scheme.

**All the Aims and Objectives are on our website. You can view all the booking information and book online at:**

**[www.swru.org/training.htm](http://www.swru.org/training.htm)**