

Problems with Tax Credits?

Who is this course for?

If you work with families and/or workers who are Tax Credit claimants then you won't have been able to avoid problems in claiming and receiving these benefits. This ½ day course will take you through the problem areas and offer support in tackling some of the common difficulties. Delegates must have a basic understanding of the Tax Credits system.

Aim

To raise awareness of Tax Credits problem areas; to inform participants how to help clients manage their claims and to minimise Tax Credit over or under payments.

Objectives

By the end of the course delegates will have a better understanding of:

- The problem areas of both Child and Working Tax Credit
- How over and underpayments occur and how to minimise the risk
- How to challenge a negative Tax Credit decision and which decisions are appealable
- What to do when faced with a repayable overpayment
- Where to get further help and support on Tax Credits