

# DEVELOPING BASIC BENEFITS

## Who is this course for?

This course is for trainee advisers who are now advising clients in the Bureau. Other advisers could use this course as a refresher day on benefits. This course does not include detailed calculations of benefits.

## Aim

To familiarise new advisers with the social security, tax credits and pension credits systems by providing practical examples of benefit advice-giving.

## Objectives:

By the end of the course advisers should be aware of:

- The difference between means tested and non-means tested benefits and how they link together
- The basic rules of entitlement to Disability Living Allowance and Attendance Allowance
- The basic qualifying rules for income-related benefits
- How to carry out a benefits check – identifying potential entitlement to benefits-
- Benefit “passports”

Refreshments only are included on this course – lunch is not provided